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Achieving Comprehensive
Coordination in Organ Donation

A multicentre twinning for authorizing/auditing transplant centres: approach and lessons learnt

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CNT, Italy***

Accord WP6



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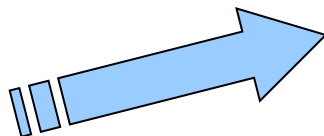


Czech Republic
Koordinacni Stredisko
Transplantaci (KST)

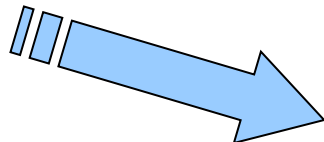


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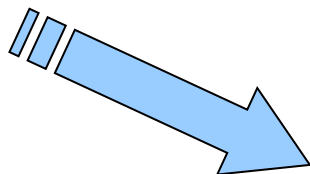
Italy
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Lithuania
National
Transplantation
Bureau (NTB)



Cyprus
Ministry of Health
(NoH)



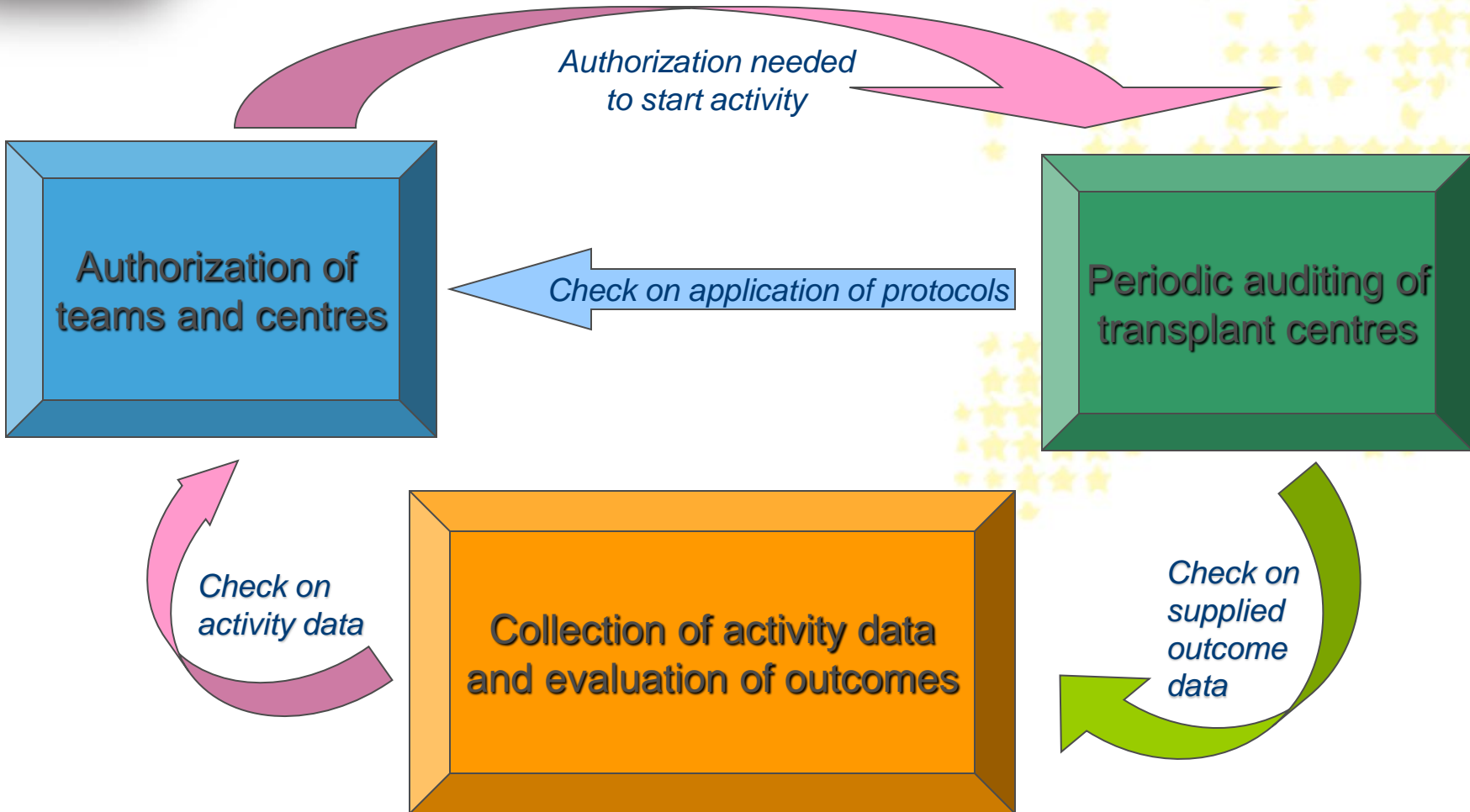
Malta
Mater Dei Hospital
MoH: Superintendence of
Public Health :Health Care
Standards Directorate

**Authorisation and Audit
system for Transplant Centres
(AATC)**



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THE CHOSEN APPROACH





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GUIDE DEVELOPMENT

An Authorization and Audit system for Transplant Centres (AATC)

- A two step procedure: analysis of each country's system through the paper work, development of guide for Authorizing and Auditing tx systems



FINAL PRODUCT: OCTOBER 2012

Guide with Essentials for developing Authorization & Audit systems





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GUIDE INDEX

1. Introduction
2. Authorization/accreditation procedures
3. Evaluation of transplant outcomes
4. Vigilance system and reporting of adverse events and reactions
5. Auditing
6. References

ANNEX 1. SAMPLE LIST OF ASPECTS TO BE CONSIDERED IN
AUDITING KIDNEY TRANSPLANT CENTRES

ANNEX 2. SAMPLE LIST OF ASPECTS TO BE CONSIDERED IN
AUDITING LIVER TRANSPLANT CENTRES



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THE TRAINING COURSE

COURSE STRUCTURE: designed Oct-Nov 2013

3-week e-learning plus face to face

Participants: 11 staff members from National Competent Authorities from Malta (Paul Calleja, Miriam Azzopardi), Czech Republic (Pavel Brezovsky, Premysl Fryda, Eva Pokorna) and Lithuania (Audrone Buziuviene, Asta Kubiliene, Vita Gembutiene, Vytautas Zekonis). Staff from Cyprus (Michalis Voniatis, Xenia Ashikales) for e-learning only

Faculty: coordinators, kidney, liver and multiorgan surgeons, quality management experts, quality evaluation experts



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TRAINING CONTENTS

Nov 2013 – Feb 2014

The main objective was first getting acquainted with selected relevant documents available from existing national (such as Italian or French systems) or international (Council of Europe recommendations) organizations.

A second aim was incentivate discussions between participants about their experience with local situation both during **E-learning forum** as well as during **face-to-face simulations**



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E-LEARNING PHASE

Nov - Dic 2013

- Performed through CNT E-learning platform
➔ material available till end **May 2014**

CNT E-learning - Mozilla Firefox
www.cntfed.org/ims/

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Massimi Piemicola

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FACE-TO-FACE

Rome, February 5-7 2014





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Face to face Course – February 5-7 2014 - Rome

Face-to-face contents and training methodology:

- ✧ Audit and self evaluation
- ✧ Interactive discussion on issues of single countries (final assignment from E-learning phase)
- ✧ Presentations from surgeons, tailored on outcomes of onsite visits
- ✧ Role playing at a transplant centre

February 5th – 14.00 – 18.00 - AULA ZAMPIERI Via Giano della Bella, 34
14.00 – 14.30 Welcome and presentation
14.30 – 15.10 Audit methodology - external evaluation V. Sparacino - IT
15.10 – 15.50 Possibility of self evaluation Audit C. Font-Sala – H. Cresvieux, ABM, France
15.50 – 16.00 Question and remarks
16.00 – 16.30 Coffee break
16.30 – 17.15 Presentation of power point elaborated from each participating country (10 minutes each)
17.15 – 17.45 Round table: Feedback and suggestion S. Chatzixiros, V.Sparacino, C.Font Sala
18.00 Closing

February 6th – 9.00 – 13.00 POLICLINICO UMBERTO I° Dept Paride Stefanini, IIIrd floor, Room Manlio Carboni

Onsite Visit at Multiorgan Transplant Centre at Policlinico Umberto I°, Viale del Policlinico 155, Rome

9.30 – 9.45 Simulation of audit visit. F. Nudo, V.Sparacino, F.D'Alessandro, S.Chatxiros - IT
Participants are divided in two groups of auditors. A filled audit form is distributed and time is allotted for revision of answers.
9.45 - 10.00 Transplant centre staff available for questions from auditors groups to clarify doubtful items
10.00 – 10.15 Coffee Break
10.15 – 10.45 An auditor/audited experience – P.Berloto - IT
10.45 – 13.00 Feedback from groups with critical discussion on methodology, proposed forms, which aspects should be analyzed in each country's reality
Moderators: F.Nudo, V.Sparacino, F.D'Alessandro, S.Chatxiros

13.00 – 14.30 Lunch

February 6th – 14.30 – 18.00 AULA ZAMPIERI, Via Giano della Bella, 34

14.30 – 15.00 Evaluation of transplant outcomes – M. Caprio - IT
15.00 - 15.30 Adjusted vs crude survivals – M. Caprio - IT
15.30 – 16.00 Coffee break
16.00 – 16.30 Question and Remarks

16.30 Closing

February 7th – 9.30 – 13.00 AULA ZAMPIERI, Via Giano della Bella, 34

Inspiration from other sectors

9.30 – 10.15 The tissue experience: EUSTITE and SOHOVS training for inspectors – D.Febily - IT
10.15 – 10.45 Coffee Break
Transplant centres from authorization to certification – National and international standards:
10.45 – 11.30 Kidney Transplant Centre – L. Furian - IT
11.30 – 12.15 Liver Transplant Centre – R. Romagnoli - IT
12.15 – 12.30 Question and remarks

12.30 – 13.00 PRACTICAL WORK (to be discussed)

13.00 Closing



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ROLE PLAYING



SIMULATION OF AN AUDIT OF LIVER TRANSPLANT CENTERS

ACCORD training course on quality assurance of transplant centres

AUDIT FORM SECTIONS

1. Organizational chart
2. Technical features of the surgical facility
3. Waiting list management
4. Activities of retrieval and transplant from deceased donors
5. Results and post-transplant follow-up
6. Review of medical records of patients on the waiting list
7. Review of medical records of transplanted and followed up patients

Transplant Centre	DATE AUDIT _ / _ / _
Facility where the transplant centre is located: _____	
Address _____	



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STUDY VISITS:

before and after

Two sets of study visits were conducted in the twinned countries:

- ✧ To discuss the feasibility of transferring or adapting the guide to local situation – JUNE-SEPT 2013
- ✧ To perform joint inspections – APRIL-MAY 2014

Meetings were held with local authorities and transplant centre responsible persons.

Visiting teams were typically made of experts of quality management and transplant centres inspectors. In each team a surgeon and/or clinician expert in the specific activity of the visited centre was included.

Reports were drawn up after each visit.



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AFTER THE TRAINING....



CNT provided continuous support to twinnings in transferring and adjusting the proposed system to their local needs.



Czech Republic and **Lithuania** twinnings asked for a formal joint audit



Malta asked for a second expert meeting at transplant centre with all local actors with the aim of clarifying possible solutions to local needs



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CONCLUSIONS

Experience and know-how were successfully transferred in three out of four countries

Two countries, Czech Republic and Lithuania, have taken huge steps forward in making the results of this transfer permanent

Malta and Cyprus have not launched a national auditing program, mainly because of their small size, but there are important ongoing activities to improve the approach to local issues, through international cooperation.



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TWINNING LEGACY

The proposed **Guide on Essentials for developing Authorization and Audit systems of Transplant Centres** has shown to be **easily adaptable to every National Health system** within the EU, it has the potential to be widely distributed and adopted by other member States, and the same goes for the E-learning training programme for auditors.

On such basis, the idea of **building international team of auditors** could become a reality and this would be of enormous **interest for countries with a limited number of transplant centres**, where conflict of interest between specialists exists, for the sake of comparison with other European realities, but with a sound attention to the specificities of each national situation.



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**AND NOW THE FLOOR
TO OUR TWINNED
PARTNERS!!**